

SHIMRON ROMMEL JOHN MARSHALL

753, C.M.S , Mission Compound, Nishter Road, Karachi.

Cell : 0303-3482212 – 0305-3260254

Objective:

To obtain a career oriented positioning that utilize my creation interpersonal communication and planning professional skills and provide opportunity for career growth . Want to become an energetic professional.

PROFESSIONAL SUMMARY

Energetic Customer Service Representative with 5+ years of experience resolving complex customer inquiries. Passionate about building strong customer relationships, driving brand loyalty, and increasing customer engagement.

SKILL HIGHLIGHTS

- Outstanding communication skills
- Close attention to detail
- Strong organizational skills
- Ability to stay calm in emergencies
- Determine persuasive selling
- Great analytical skills
- Goal – oriented

WORK EXPERIENCE

- Entice Sol 1 year as **CSR** after 6 months as **Team Leader**
- Crescent Steel 2 months as **internee** in Finance Dept.
- Global Com Solution 4 months as **CSR** .
- C4 Solutions 6 months as **Asst. Team Leader**.
- Golden Solution 8 months as **Team Leader**.
- Convolve Sol 1 year as **CSR** and 6 months as **Team Leader** .
- Convolve Sol 6 (Cont) months as **Floor Manager**.

CHASE

*Good
Listeners.*

EDUCATION

Intermediate : Govt. Commerce & Economics College Karachi.

Matriculation : St. Patricks High School Saddar, Karachi

Professional Qualification:

Starts ACCA program From CAMS

Personal Detail

Father Name : Rommel John Marshall

Nationality : Pakistani

Date of Birth : 01-02-1999

Marital Status: Single

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